



## PICKLEBALL FACILITY SURVEY RESULTS 2016

### **Timber Pines Pickleball Club Survey 2016**

The TP Pickleball Club undertook a survey of its Club Members during part of the month of March (3/18 – 3/31 2016). The purpose of the survey was to obtain the thoughts and comments from the members on the current pickleball facilities and future needs for a period of 1-5 and 5-10 years in order facilitate discussion with the Timber Pines Association Board for planning and budget discussions.

The survey consisted on 10 questions and members were required to go to the TPPB Club web site to respond. Two methods of response were provided, first a print out of the survey was provided, or alternatively club member were linked to Survey Monkey that allowed on line input.

The survey was summarized by the Club Board for ease of purpose given the detailed comments by the members into comment themes of words/comments to best reflect in a concise way the views of the members. Pages 1 to 16 contain that executive summary. In addition an Appendix of all detailed responses to the 10 questions is provided as a separate attachment and consists of pages 1- 44.



## PICKLEBALL FACILITY SURVEY RESULTS 2016

### RESPONSE SUMMARY

🔔 SURVEY ALERTS: ON

# 66

Total Responses

# UNCONFIGURED

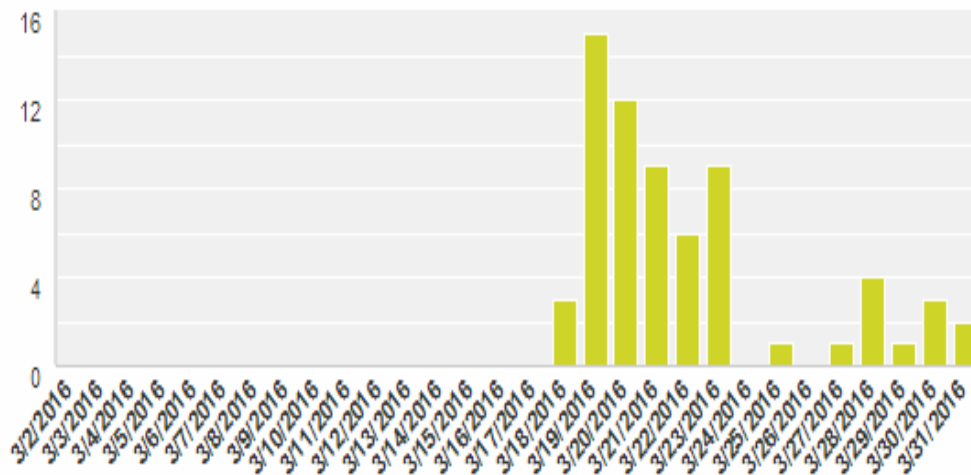
Overall Survey Status

#### Collectors

 Web Link 1	Responses: 66	Since 3/10/2016	CLOSED
 Email Invitation 1	Responses: 0	Since 3/10/2016	NOT CONFIGURED
 Email Invitation 2	Responses: 0	Since 3/10/2016	NOT CONFIGURED

#### Responses Volume

3/2/2016 - 3/31/2016



Analyze Results



# PICKLEBALL FACILITY SURVEY RESULTS 2016

RESPONDENTS: 66 of 66

Export All

Share All

Question Summaries

Data Trends

Individual Responses

## PAGE 1: TP Pickleball Facility Long Term Planning

Q1

Show Benchmark

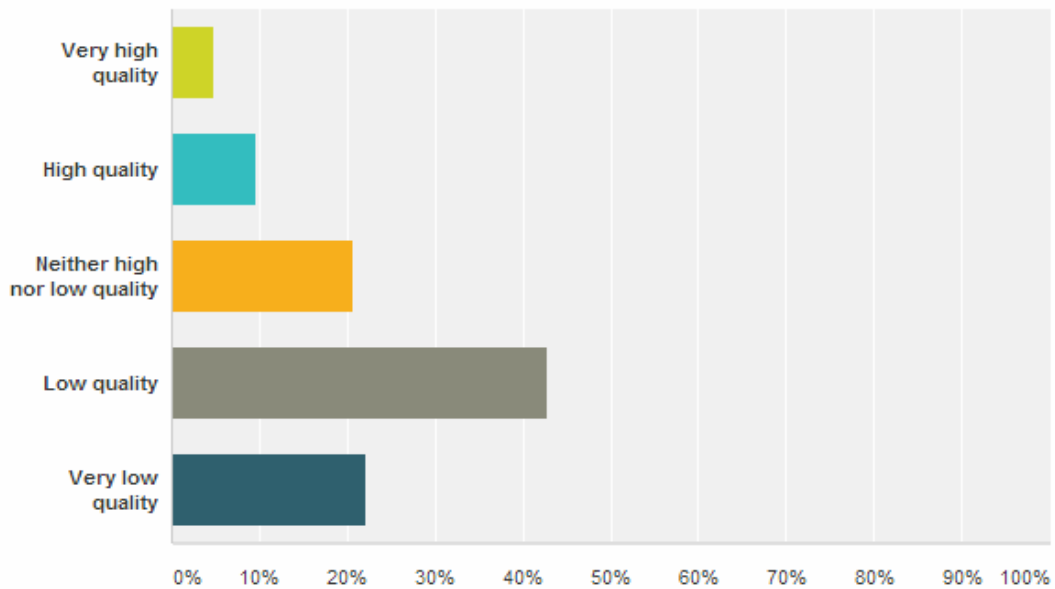
Customize

Export



### How would you rate the quality of TP Pickleball facility?

Answered: 63 Skipped: 3



Answer Choices	Responses
Very high quality	4.76% 3
High quality	9.52% 6
Neither high nor low quality	20.63% 13
Low quality	42.86% 27
Very low quality	22.22% 14
Total	63

[Comments \(30\)](#)



## PICKLEBALL FACILITY SURVEY RESULTS 2016

### **Question 1 – Summary of Common Theme Comments / Words/Phrases (Most to Least ) – 30 Respondents**

1. Not a Pickleball Facility – Makeshift
2. Number of Courts (4) inadequate
3. Green/White Lines Confusing
4. Limited Court Time/hours
5. Nets Flimsy / Unsafe
6. No Inter court barriers
7. Parking Difficult/Challenging/okay
8. Washrooms Not Readily Accessible
9. Storage Building Inadequate
10. Central Location /Proximity to Lodge /RAC



## PICKLEBALL FACILITY SURVEY RESULTS 2016

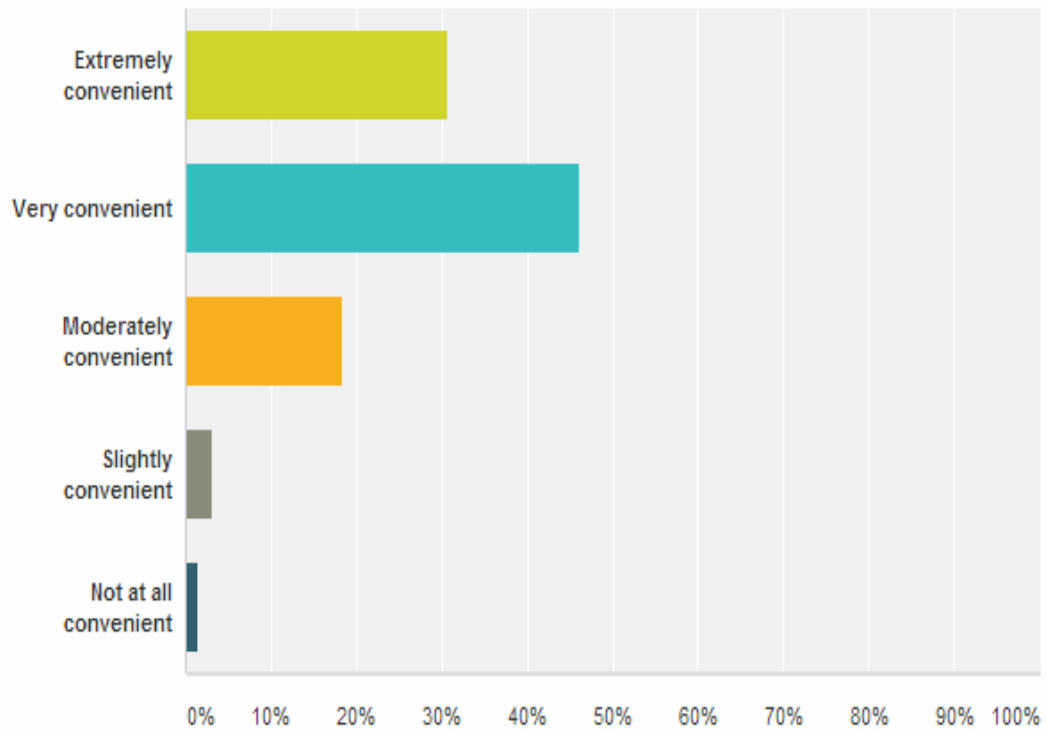
Q2

Customize

Export ▾

### How convenient is our location for you?

Answered: 65 Skipped: 1



Answer Choices	Responses
Extremely convenient	30.77% 20
Very convenient	46.15% 30
Moderately convenient	18.46% 12
Slightly convenient	3.08% 2
Not at all convenient	1.54% 1
Total	65

[Comments \(8\)](#)



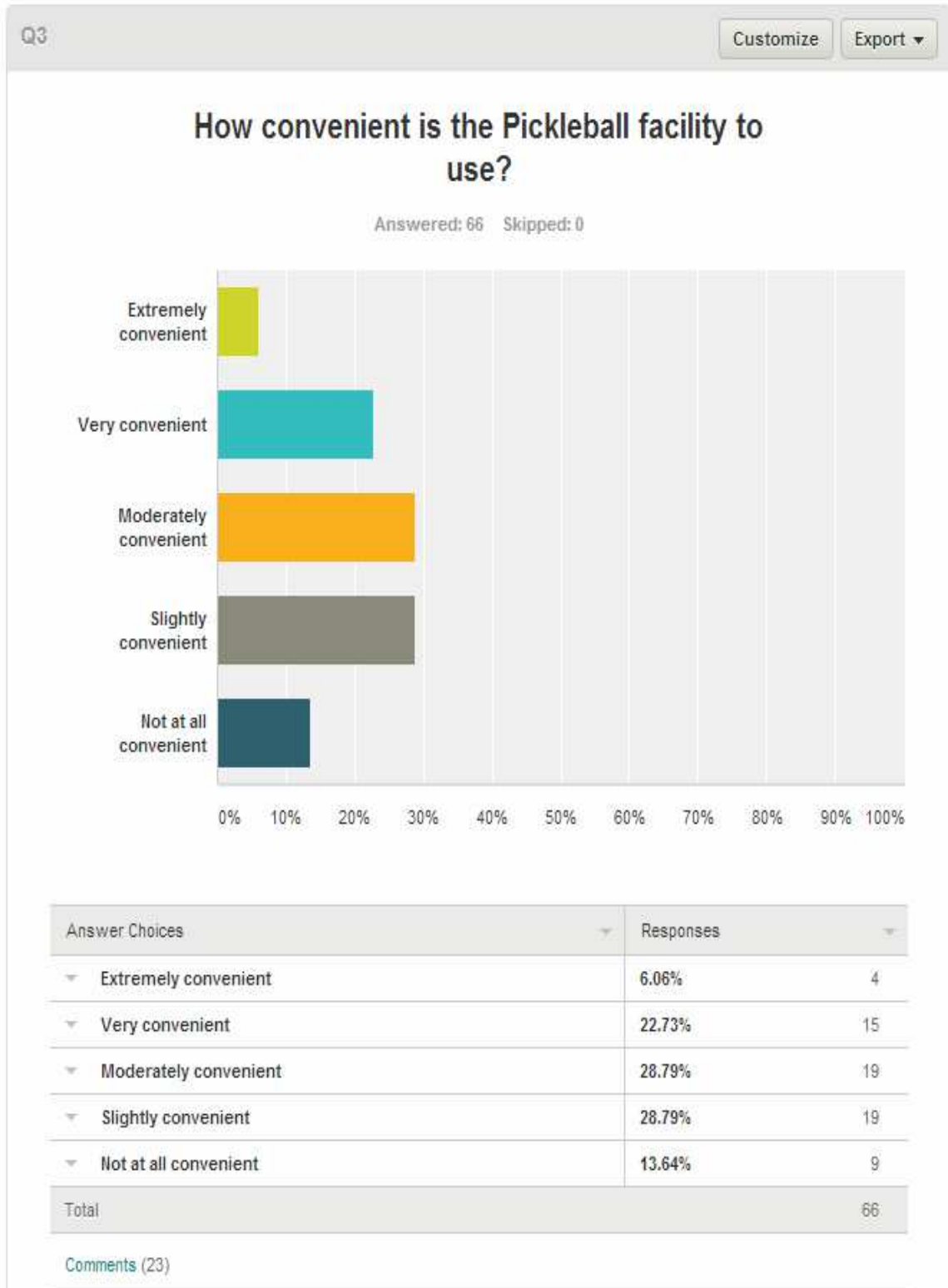
## PICKLEBALL FACILITY SURVEY RESULTS 2016

### **Question 2 – Summary of Common Theme Comments / Words/Phrases (Most to Least) – 8 Respondents**

1. Area Convenient/accessible/Integrated with Lodge/RAC
1. Need State of Art Courts
2. Parking At times Limited
3. Need to enlarge space



## PICKLEBALL FACILITY SURVEY RESULTS 2016





**Question 3 – Summary of Common Theme Comments /  
Words/Phrases (Most to Least) – 23 Respondents**

1. Not Enough Courts for Number of Club Players
2. Court hours are limited/inadequate/only p.m.
3. Portable Net Inconvenient/hassle (setup/take down)
4. PB/Tennis Lines Confusing
5. Need Shade Areas courts/spectators
6. Lengthy waiting/sitting/inadequate seating
7. Need Spectator Seating
8. Tournament Play – better water stations/electrical for cooler/technology
9. Better golf cart parking
10. Need on line reservation system
11. PB Sport Selling Point for TPC
12. TPC needs to Plan Facility needs for 1-5, 5-10 yrs
13. Need more bike racks





## PICKLEBALL FACILITY SURVEY RESULTS 2016

Q4

Export ▼

What is the primary benefit that you have received from pickleball activity?

Answered: 66 Skipped: 0

### **Question 4 – Summary of Common Theme Comments / Words/Phrases (Most to Least) – 66 Respondents**

1. Exercise
2. Social/Friendships/collegial atmosphere
3. Increase skill set(s)/ eye hand coordination
4. loss of weight/improve stamina
5. challenge of competition
6. FUN
7. Wonderful teachers/instructors
8. Have to leave TPC to play/inadequate facilities
9. Alternative to tennis



## PICKLEBALL FACILITY SURVEY RESULTS 2016

Q5

Export ▼

**What words come to mind when you look at the pickleball facility layout?**

Answered: 64 Skipped: 2

### **Question 5– Summary of Common Theme Comments / Words/Phrases (Most to Least) – 64 Respondents**

1. makeshift/outdated/second rate/ after thought/ blah/ pitiful/ temporary/unprofessional/sad/worked over tennis courts/ crowded/cramped/congested/back yard accommodation/insufficient//very poor set up/too small/not enough room/inadequate/looks like tennis facility/
2. lack of courts/ dedicated courts/dedicated facility/permanent facility/wasted space/under utilized//growth limiting/
3. Court lines confusing/ green on green not visible enough
4. no seating/shaded areas for players/spectators like tennis courts
5. lack of playing time/limited club hours/longer hours needed/
6. no dedicated restrooms/drinking fountains like tennis
7. lack of storage building for equipment/ space between courts (safety)
8. PB poorly served by TPC
9. get rid of tennis/nets
10. Great/neat/very good



## PICKLEBALL FACILITY SURVEY RESULTS 2016

Q6

Export ▼

In your own words, what are the things that you would most like to improve in this new pickleball facility?

Answered: 65 Skipped: 1

### **Question 6– Summary of Common Theme Comments / Words/Phrases (Most to Least) – 65 Respondents**

1. Dedicated pickleball facility/more courts/permanent lines/nets/extended
2. playing hours/wind shield/inter court barriers/lights (night play)
3. Convenience shelters/ covered players/spectators area/court covers (rain/sun)
4. Seating players/spectators
5. equipment storage building/ better restroom access/proximity
6. water fountain(s)/ball holders
7. golf cart parking
8. better maintenance



## PICKLEBALL FACILITY SURVEY RESULTS 2016

Q7 Export ▼

**What do you like most about the pickleball facility?**

Answered: 58 Skipped: 8

### **Question 7– Summary of Common Theme Comments / Words/Phrases (Most to Least) – 58 Respondents**

1. Location/proximity to Lodge/RAC/pool/easy to get to
2. Have facility/courts to play on/ 4 courts/
3. cold water tank/fence/bike rack/ample parking/PB teacher/instruction/exercise/request rack/lighting for night play/reasonable Club fees/people/crowds that watch/The Promise that TP will eventually have a dedicated PB facility
4. Nothing/not a Thing/its an embarrassment to the community



## PICKLEBALL FACILITY SURVEY RESULTS 2016

Q8

Export ▼

What do you dislike most about the  
pickleball facility?

Answered: 60 Skipped: 6

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### **Question 8– Summary of Common Theme Comments / Words/Phrases (Most to Least) – 60 Respondents**

1. Lack of Dedicated PB Facility/sharing with tennis/temporary facility
2. Lack of courts/too small for players residents/over crowding
3. Temporary courts/nests/confusing lines/flimsy nets/no inter court fencing  
(wind blows nets over)/lack of shade cover/lack of storage
4. long waits/limited club hours/parking
5. information distribution/ some of male players/
6. nothing major things are improving



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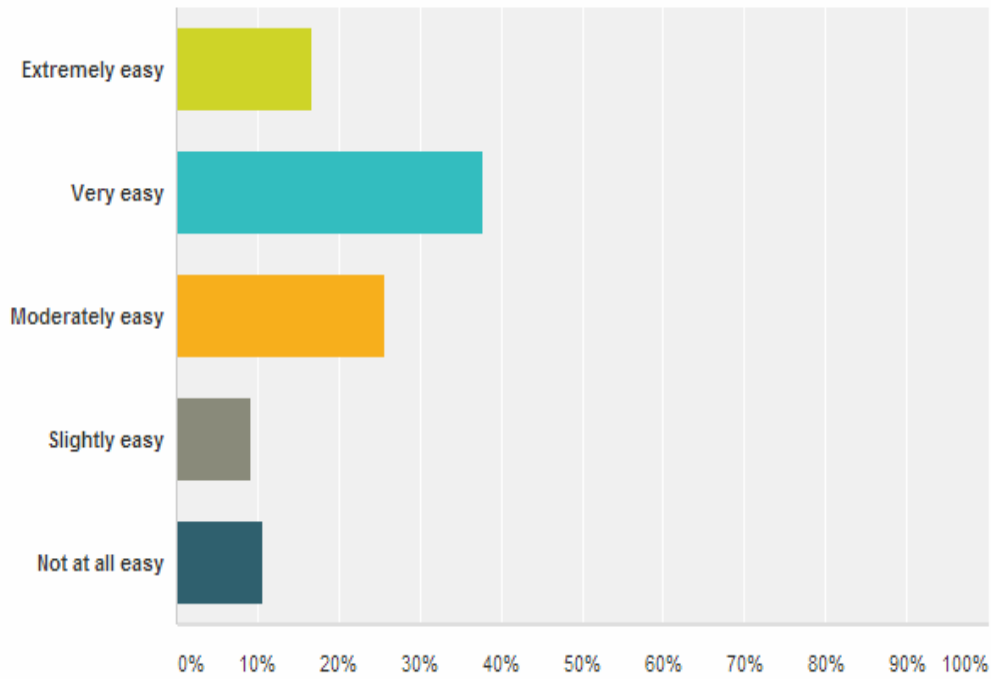
Q9

Customize

Export ▾

### How easy is it to find parking at the pickleball courts?

Answered: 66 Skipped: 0



Answer Choices	Responses
Extremely easy	16.67% 11
Very easy	37.88% 25
Moderately easy	25.76% 17
Slightly easy	9.09% 6
Not at all easy	10.61% 7
Total	66

[Comments \(14\)](#)



## PICKLEBALL FACILITY SURVEY RESULTS 2016

### **Question 9– Summary of Common Theme Comments / Words/Phrases (Most to Least) – 14 Respondents**

1. Multi events at Lodge/RAC/pool can make parking difficult
2. When lot is full golf carts park on grass areas
3. PB tournament events – parking is an issue for guests
4. Need more bicycle racks as an option/ need to separate cars and golf cart parking
5. Isn't much of a problem



## PICKLEBALL FACILITY SURVEY RESULTS 2016

Q10

Export ▼

**Do you have any other comments,  
questions, or concerns?**

Answered: 34 Skipped: 32

### **Question 10– Summary of Common Theme Comments / Words/Phrases (Most to Least) – 34 Respondents**

1. TPC Board not looking at the “big picture “as referenced in this survey
  - a. How fast PB sport is growing
  - b. Lack of decision on dedicated facility
  - c. Need to separate decision on PB from those relating to tennis
  - d. TPC Board needs to visit other communities who are growing PB to see what facilities they are developing
  - e. PB is small expenditure but ROI large in promoting/attracting residents to communities who are interested in PB
  - f. PB decisions for the short and long term are urgent
  - g. There is a need for better PB facilities
  - h. Need to “stop dragging their feet” on decisions
  - i. If promoting TP as a “premier community” then improve PB
  
2. PB Club leaders and volunteers are doing great job in promoting pickleball and associated activities and events